

3-TIER SYSTEM

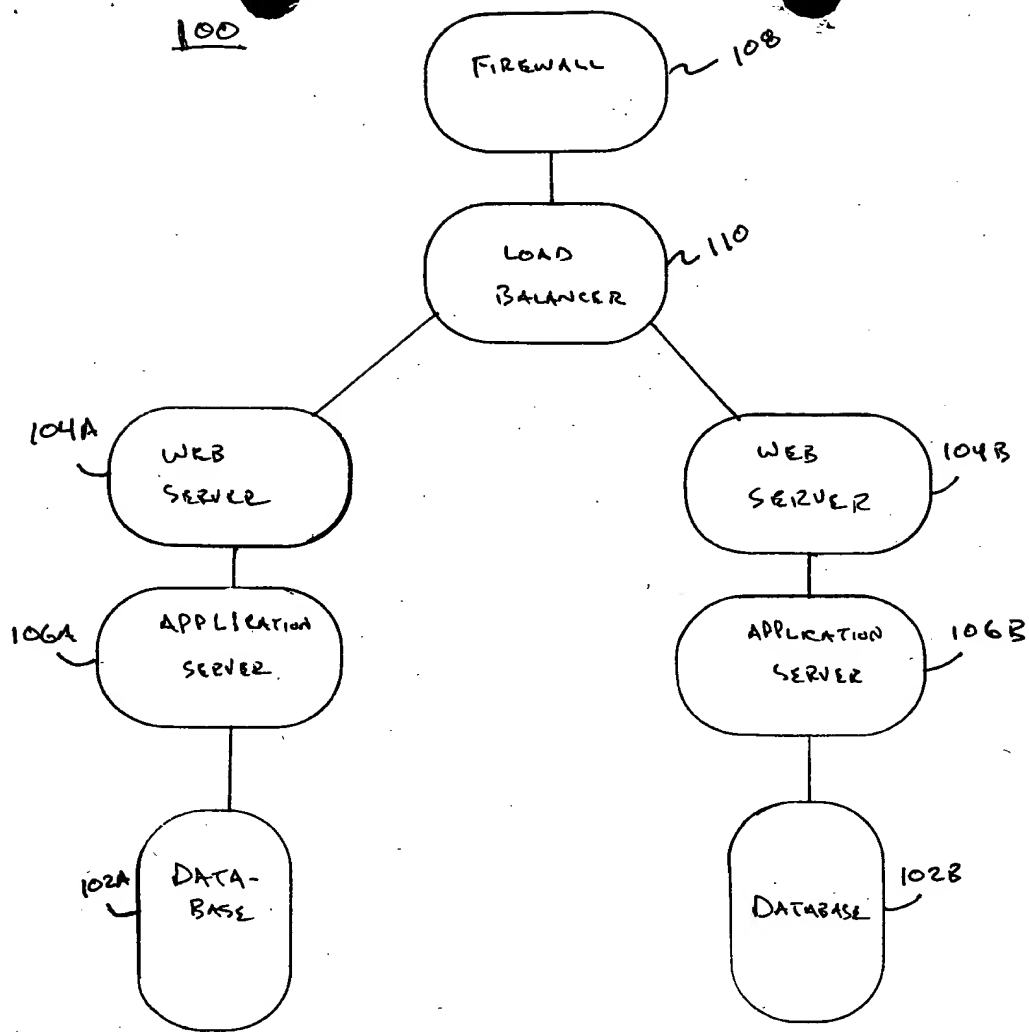


FIGURE 1

200

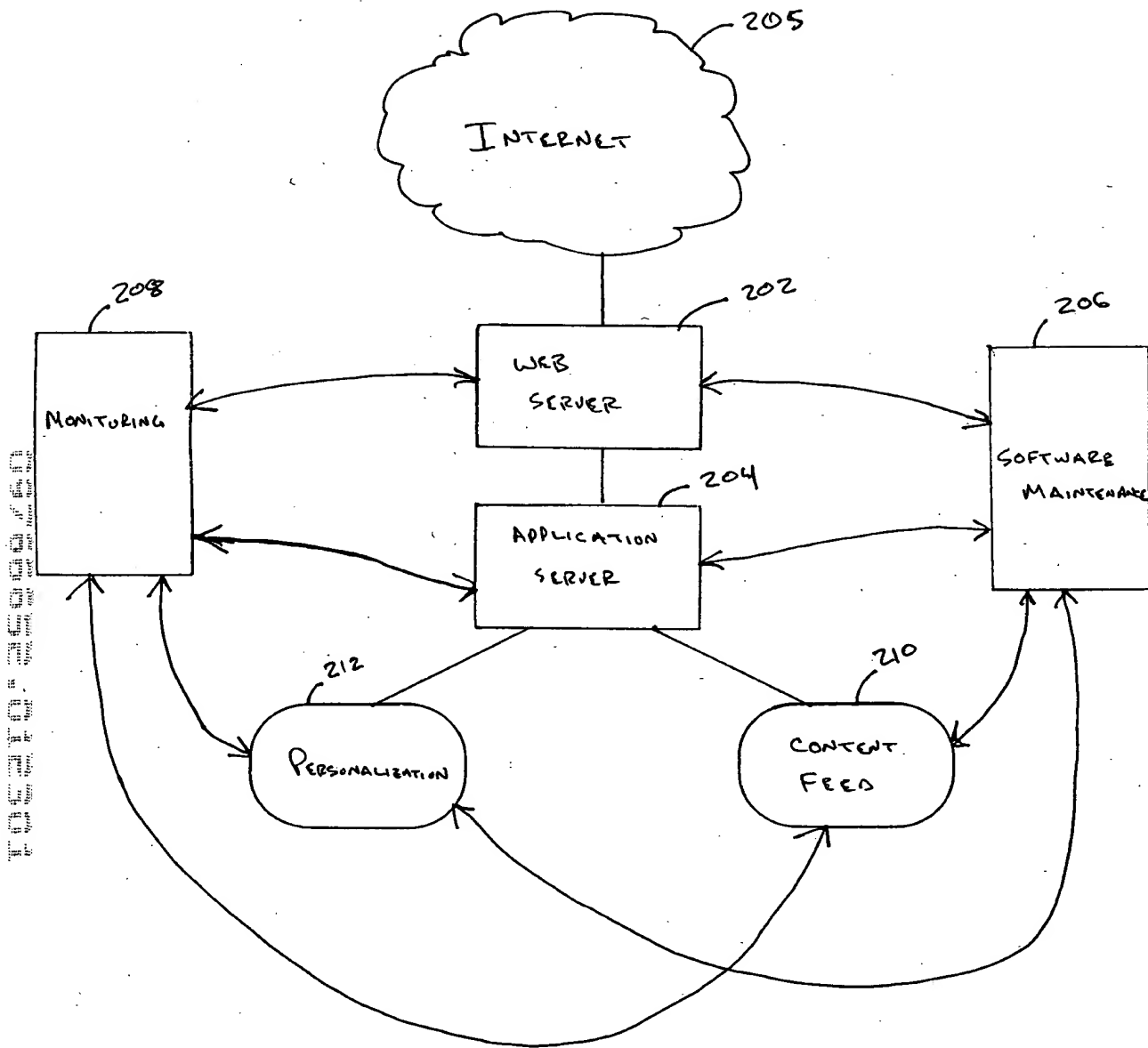


FIGURE 2

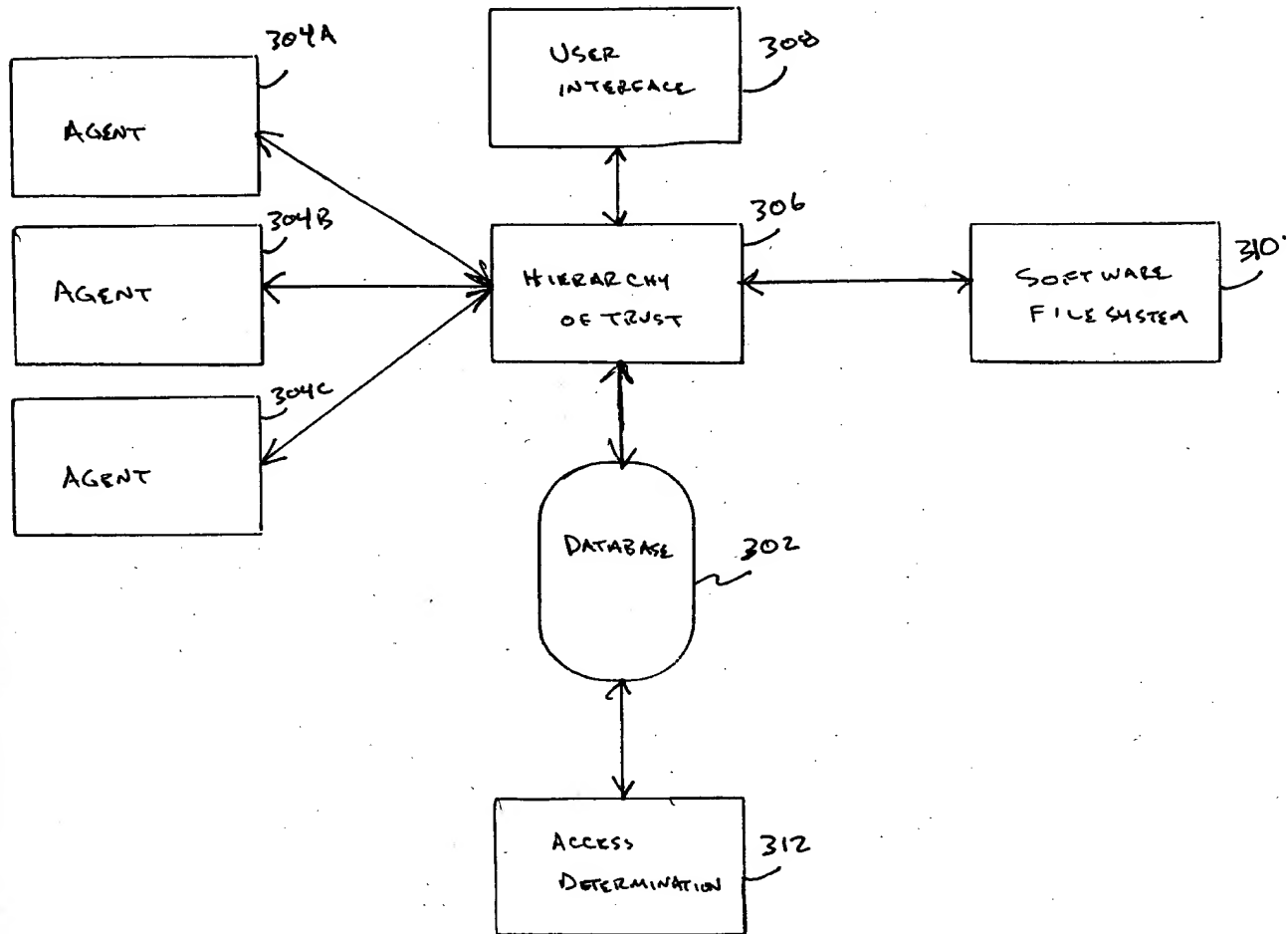


FIGURE 3

CUSTOMER ROLE PACKAGE

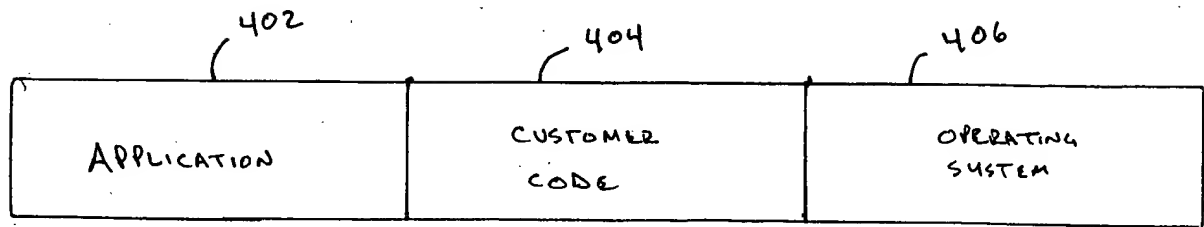


FIGURE 4

ROLE-CENTRIC MODEL

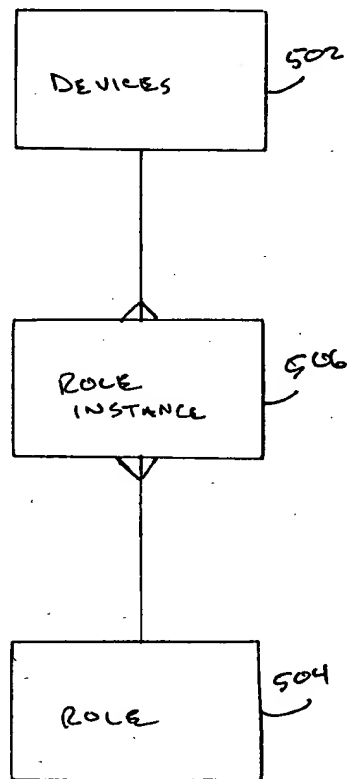


FIGURE 5

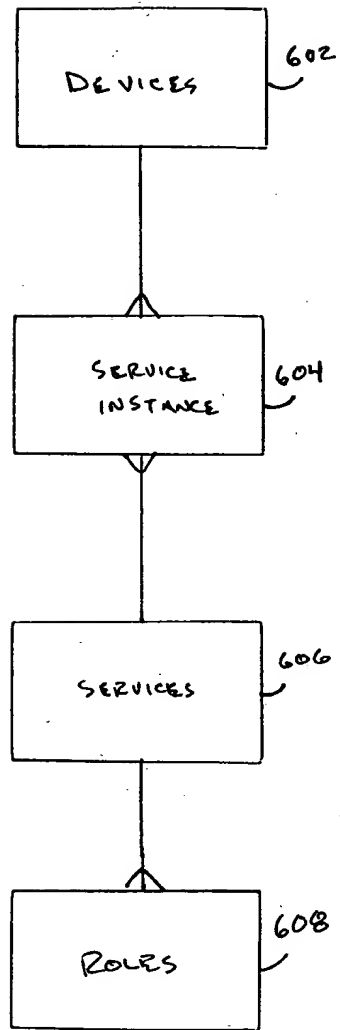


FIGURE 6

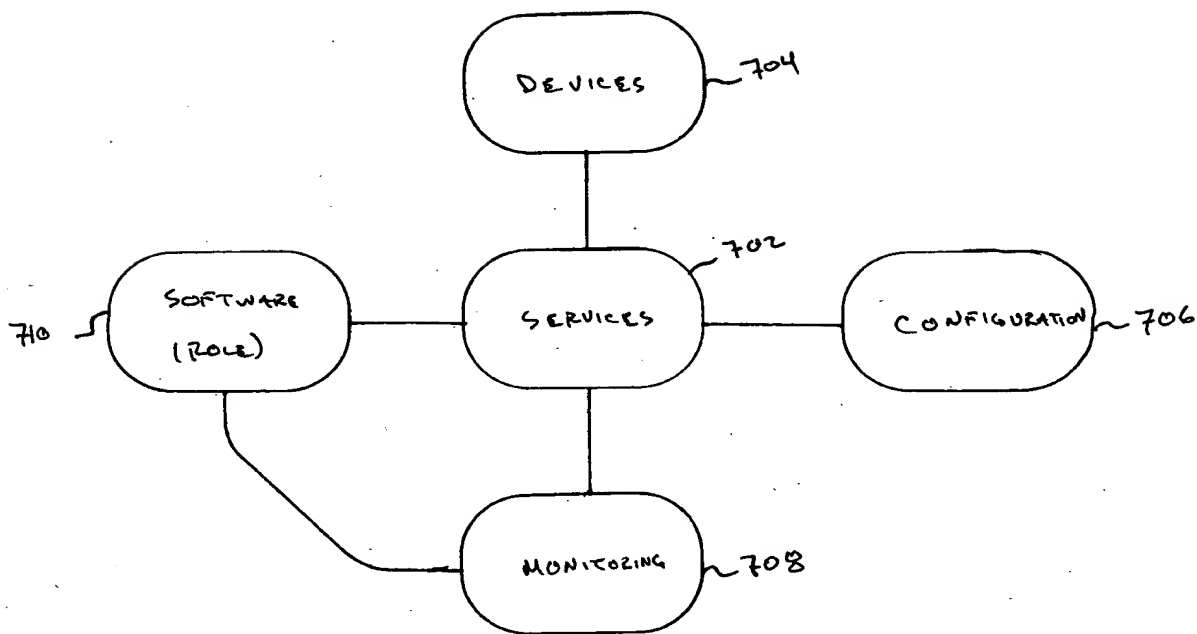


FIGURE 7

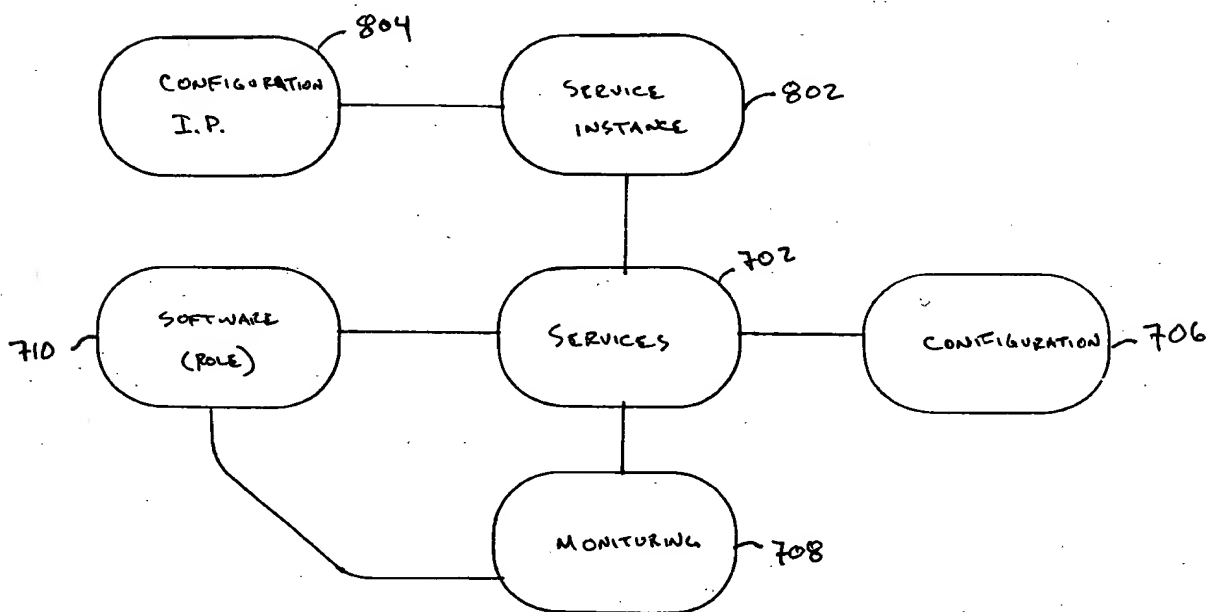


FIGURE 8

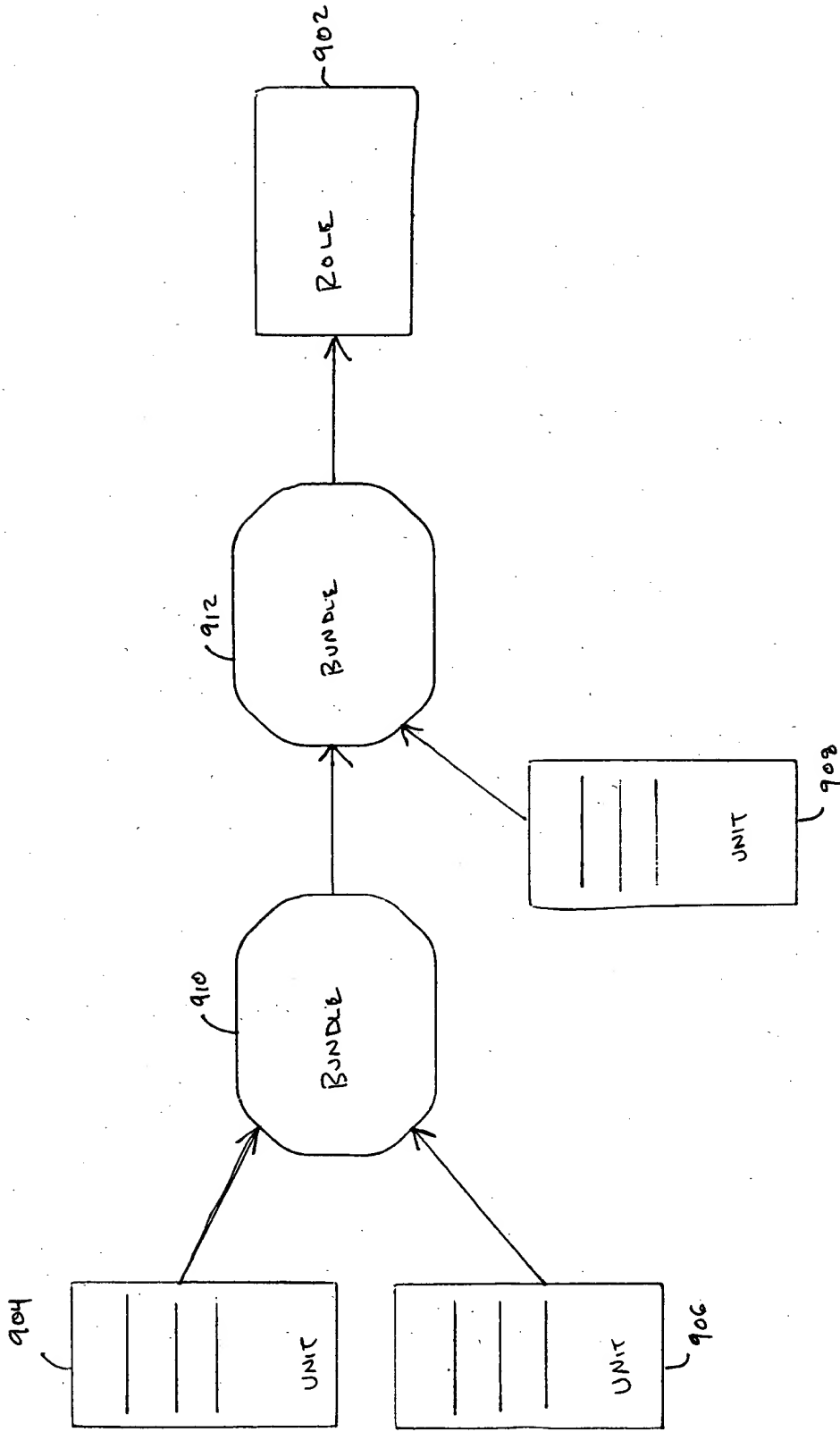


FIGURE 9

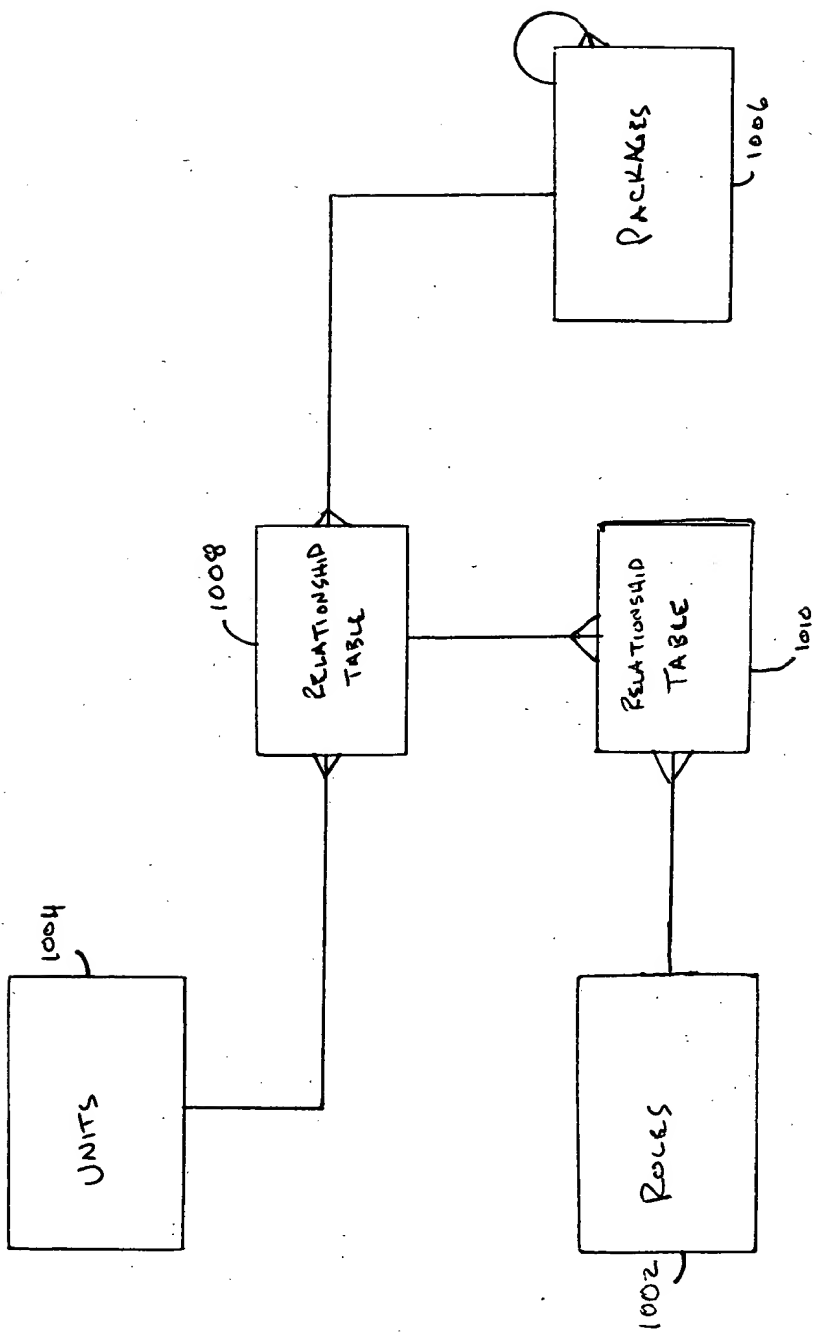


FIGURE 10

1100

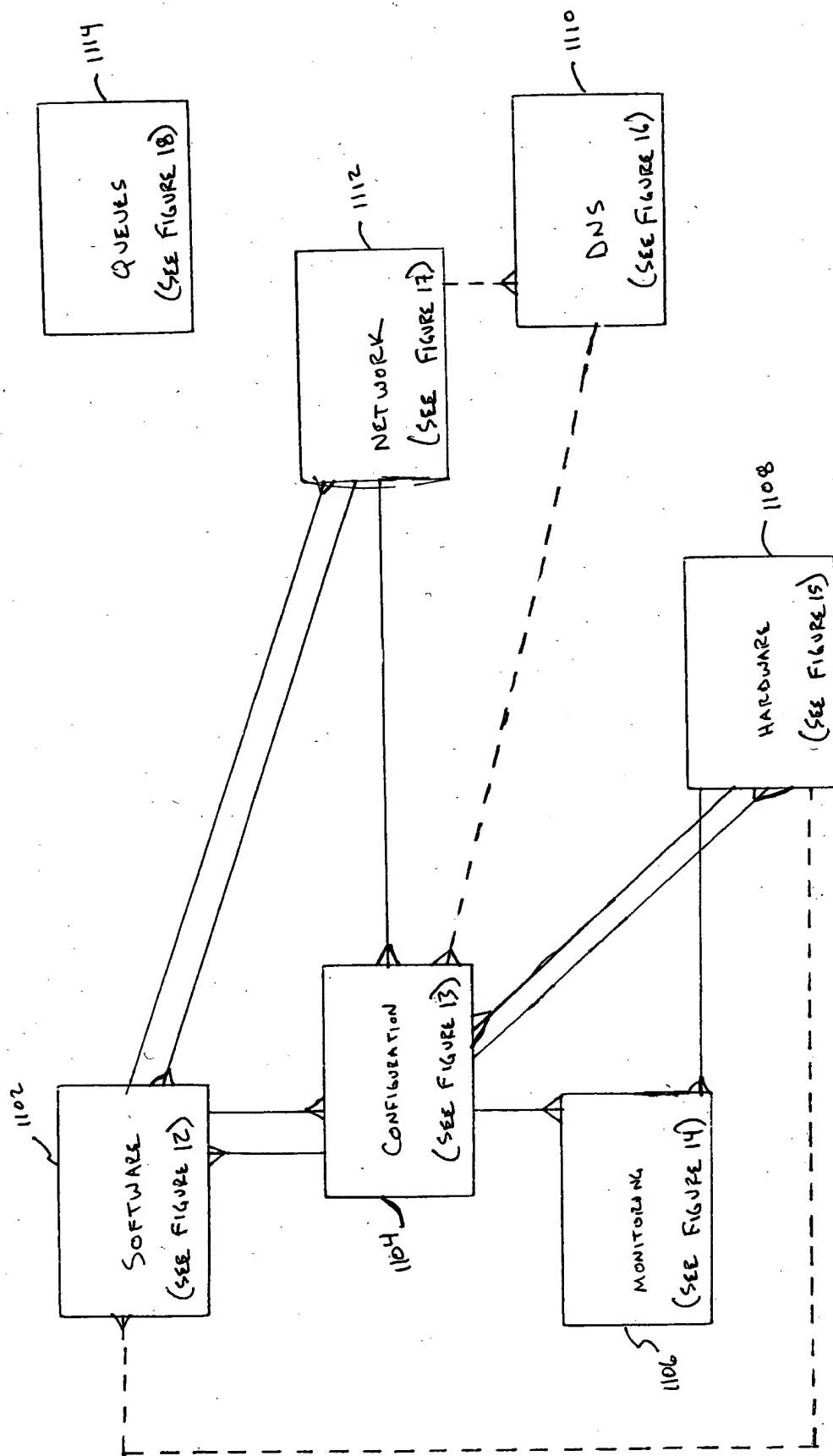


FIGURE 11

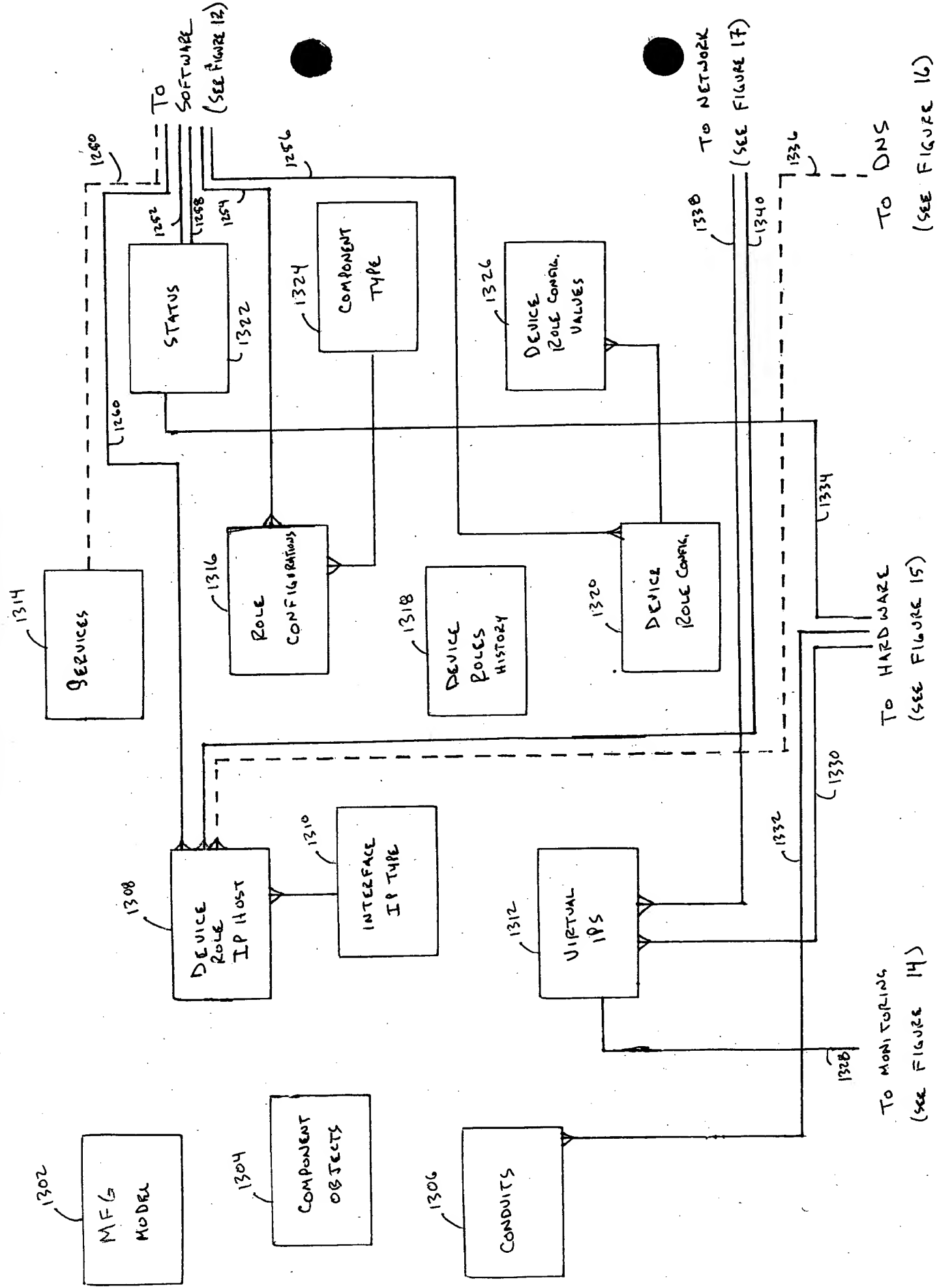


FIGURE 13

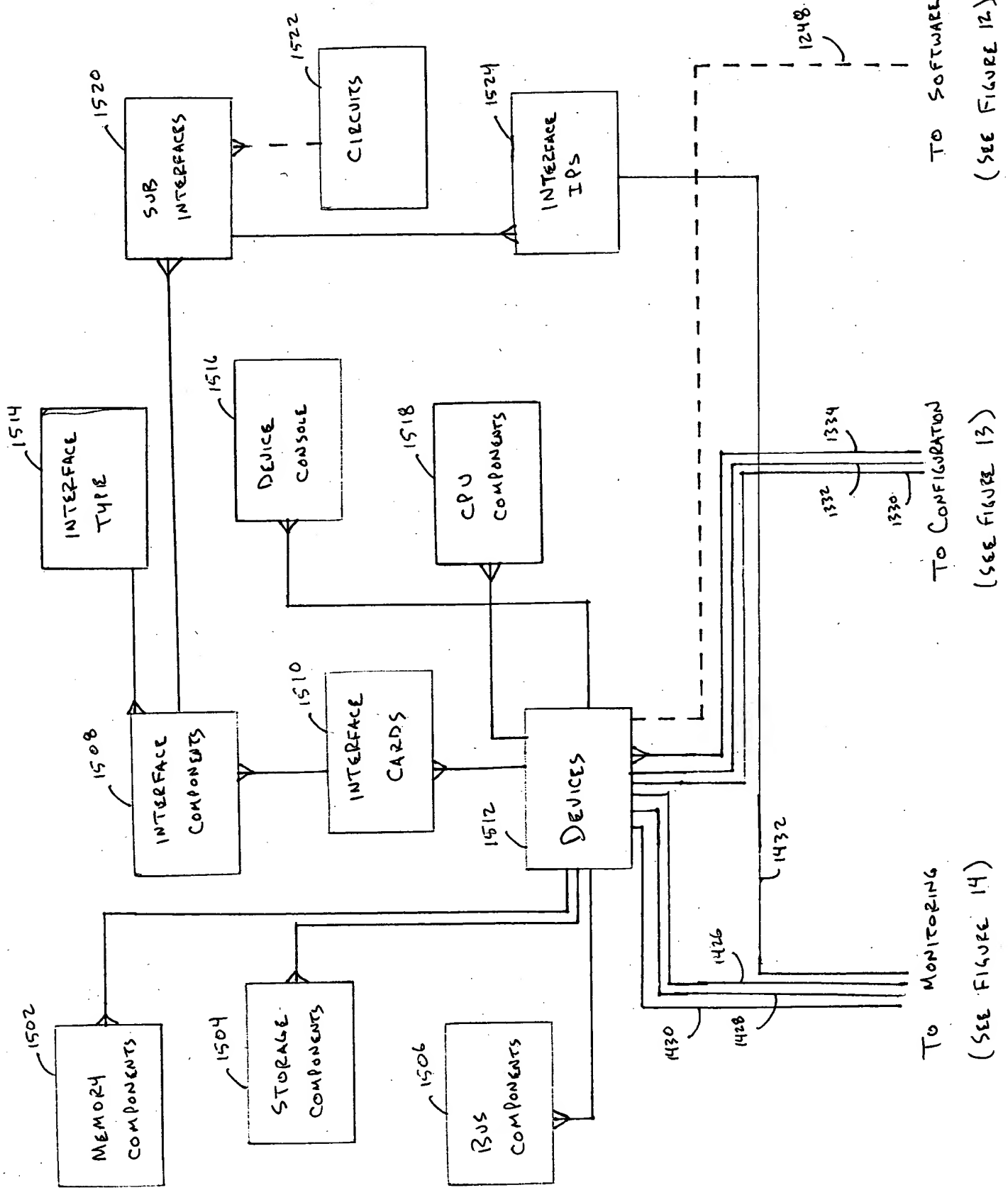


FIGURE 15

DNS INFORMATION

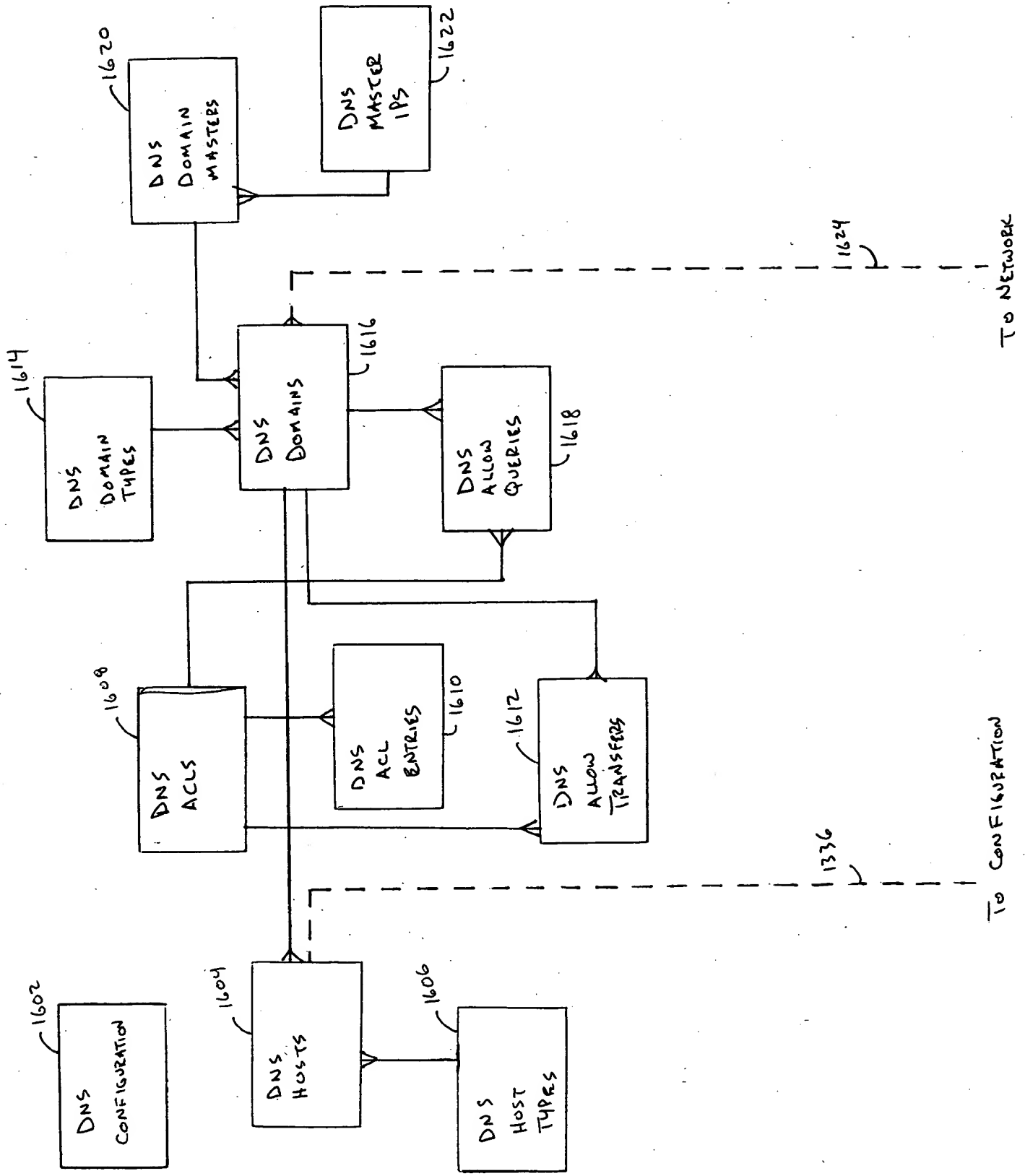


FIGURE 16

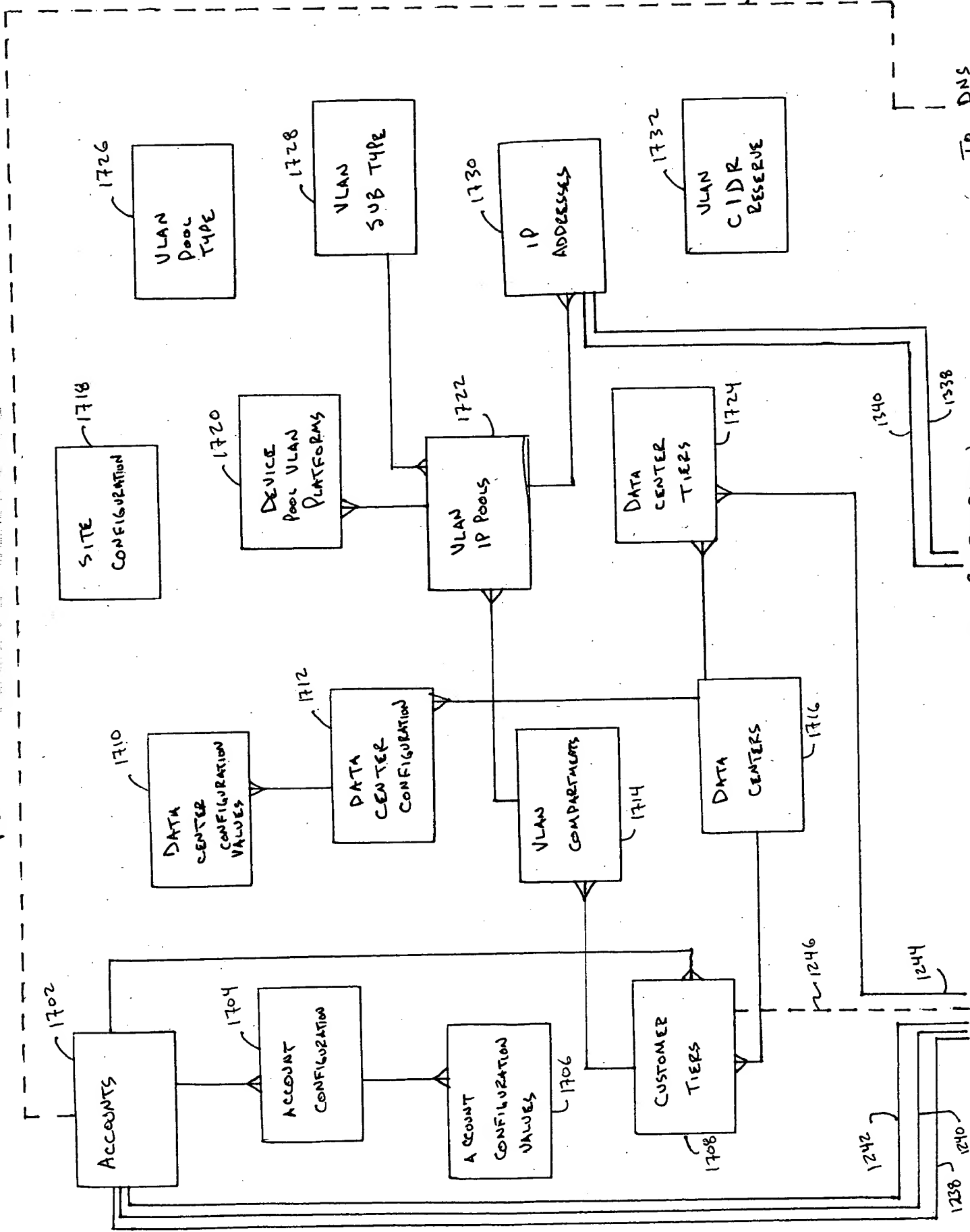


FIGURE 17 (SEE FIGURE 13)

TO SOFTWARE (SEE FIGURE 12)

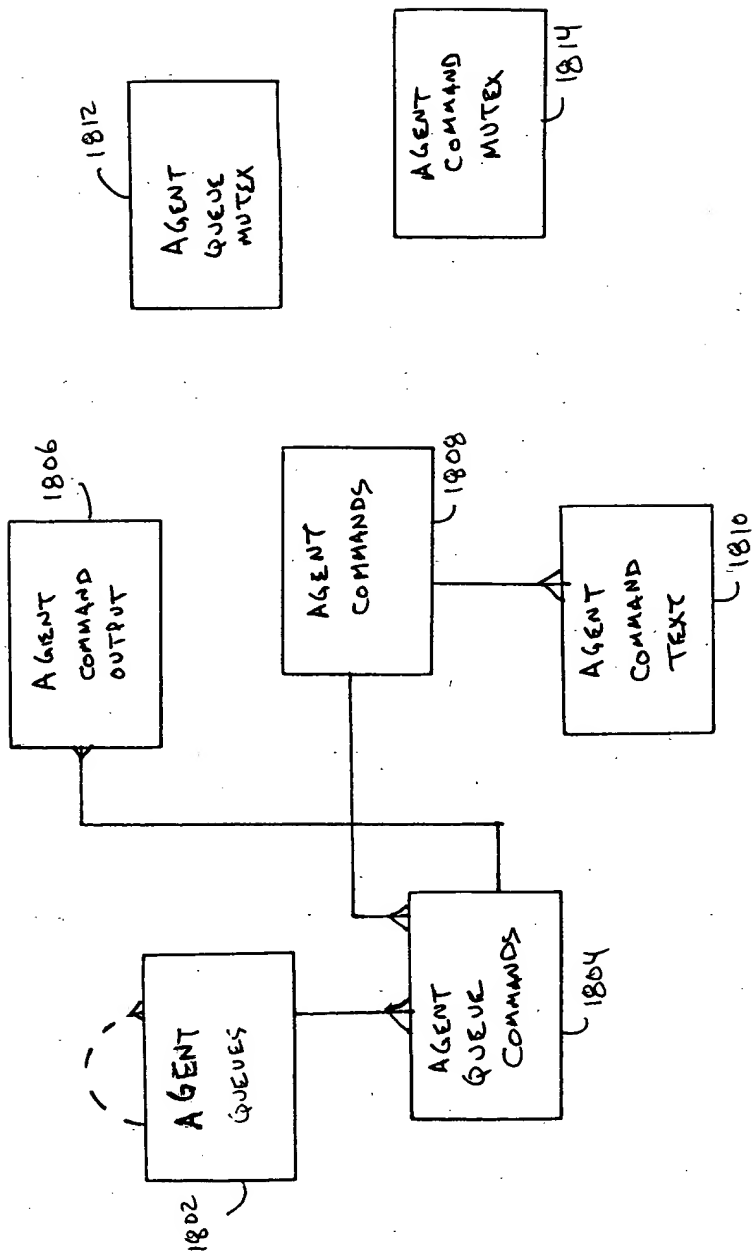


FIGURE 18